

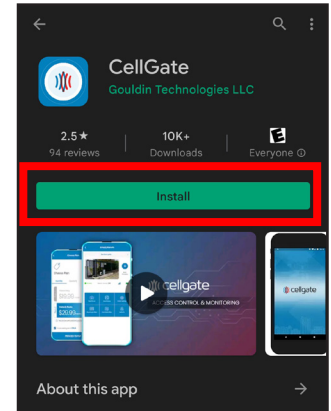
# CellGate App User Guide

You can use the CellGate app to open the gate from your phone when a visitor contacts you through the CellGate device. This guide takes you through the steps to use your CellGate app.

## Download the App

First download the CellGate app on your smartphone.

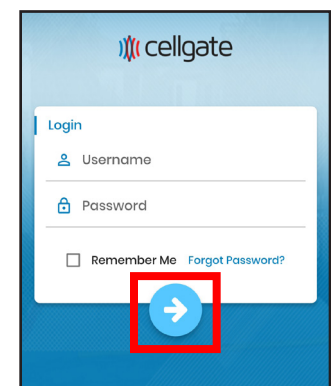
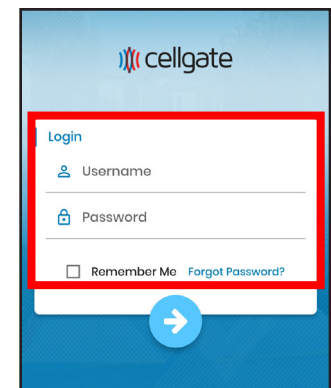
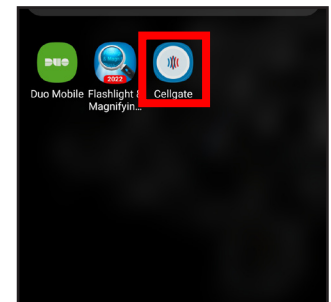
1. With an Android phone, open the Google Play store. With an iPhone, open the App Store.
2. Search "CellGate" and tap **Install** to download the CellGate app on Android. With an iPhone, tap Get or tap the cloud icon.



## Login

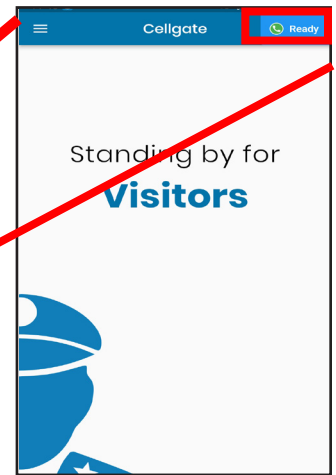
If you have not done so before, login to the CellGate app.

1. Open the CellGate App.
2. Enter your username and password. Choose Remember me if you want to stay logged into the CellGate app.
3. Tap the blue arrow.



You'll see the *Standing by for Visitors* page. This is the landing page for the CellGate app.

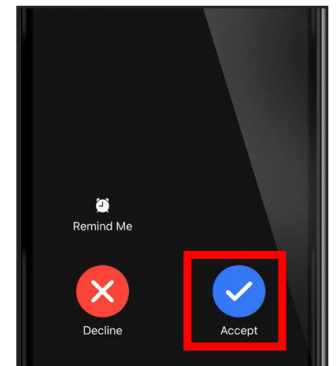
The *Ready* icon means you are ready to receive a call.



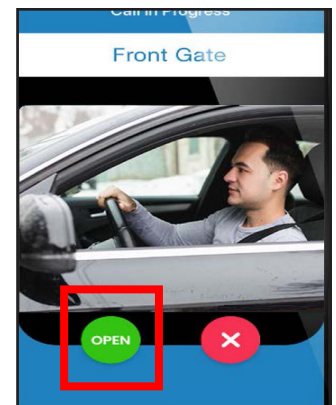
## Receive a Call

Visitors at the gate select your name on the CellGate device to call you. On your phone, you'll see a call notification.

1. Answer the call.



2. Tap **Open** to open the gate.



## Change your Settings

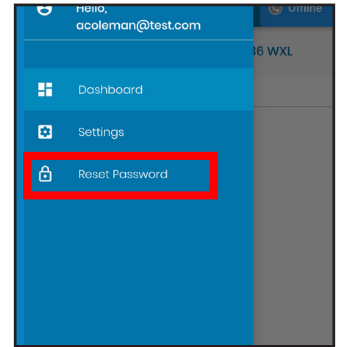
You can tap login settings, reset password, or logout.

### Reset Password

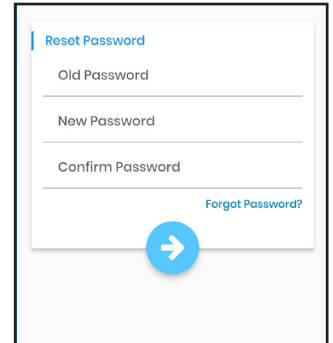
1. Tap on top left menu.



2. To reset your password, tap **Reset Password**.

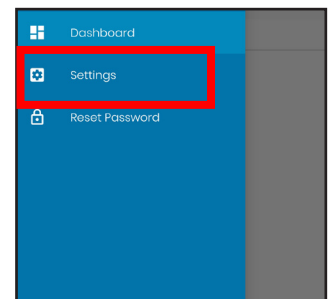


3. Change your login password.

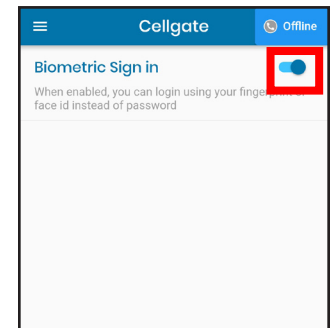


## Login

1. To allow biometric login, tap **Settings**.



2. Turn on option to require Face ID/Touch ID to unlock CellGate app.



## Logout

If you tap logout in the side menu, you'll return to login page.

